STATE OF MAINE PUBLIC UTILITIES COMMISSION

September 12, 2001

CENTRAL MAINE POWER COMPANY Request for Approval of Alternative Rate Docket No. 99-666

Plan (Post-Merger) "ARP 2000"

MAINE PUBLIC UTILITIES COMMISSION Investigation into Verizon Maine's Alternative Form of Regulation

Docket No. 99-851

ORDER SUSPENDING SQI MEASUREMENTS

WELCH, Chairman; NUGENT and DIAMOND, Commissioners

The Commission has determined, given the recent events in New York and Washington, D.C., that all Maine public utilities should be in a position to respond to requests for aid by the authorities in the affected areas. Therefore, effective September 11, 2001, the results of the Service Quality Index (SQI) mechanisms adopted by the Commission in Central Maine Power Company's Alternative Rate Plan, Docket No. 99-666 and Verizon Maine's Alternative Form of Regulation (AFOR) plan, Docket No. 99-851, will be excluded from all SQI penalty calculations until further action by the Commission. Central Maine Power Company and Verizon Maine should continue to collect relevant SQI data during this period to the extent such collection does not interfere with the provision of emergency aid which this Order is intended to facilitate.

Dated at Augusta, Maine, this 12<sup>th</sup> day of September, 2001.

BY ORDER OF THE COMMISSION

Dennis L. Keschl

Administrative Director

COMMISSIONERS VOTING FOR: Welch

Nugent Diamond

THIS ORDER HAS BEEN DESIGNATED FOR PUBLICATION

Docket No. 99-851 Docket No. 99-666

## NOTICE OF RIGHTS TO REVIEW OR APPEAL

- 5 M.R.S.A. § 9061 requires the Public Utilities Commission to give each party to an adjudicatory proceeding written notice of the party's rights to review or appeal of its decision made at the conclusion of the adjudicatory proceeding. The methods of review or appeal of PUC decisions at the conclusion of an adjudicatory proceeding are as follows:
  - 1. <u>Reconsideration</u> of the Commission's Order may be requested under Section 1004 of the Commission's Rules of Practice and Procedure (65-407 C.M.R.110) within 20 days of the date of the Order by filing a petition with the Commission stating the grounds upon which reconsideration is sought.
  - 2. <u>Appeal of a final decision</u> of the Commission may be taken to the Law Court by filing, within 30 days of the date of the Order, a Notice of Appeal with the Administrative Director of the Commission, pursuant to 35-A M.R.S.A. § 1320(1)-(4) and the Maine Rules of Appellate Procedure.
  - 3. Additional court review of constitutional issues or issues involving the justness or reasonableness of rates may be had by the filing of an appeal with the Law Court, pursuant to 35-A M.R.S.A. § 1320(5).

Note: The attachment of this Notice to a document does not indicate the Commission's view that the particular document may be subject to review or appeal. Similarly, the failure of the Commission to attach a copy of this Notice to a document does not indicate the Commission's view that the document is not subject to review or appeal.